



## Boarding Services Client Agreement 2020

Percy's Playground, Inc. aka, Percy's Playground and "we", "us" or "our" refer to Percy's Playground. "Guest dogs", "dogs" or "pet" refers to any dogs boarding at Percy's; "Client" or "you/your" refers to owners/guardians.

**By initialing and signing below I agree to and represent that my dog meets all the following requirements:**

\_\_\_\_\_ I will enter and exit Percy's Playground's facility with my dog on a leash.

\_\_\_\_\_ I agree my dog is not aggressive and has not bitten humans or other dogs.

\_\_\_\_\_ I agree to bring my pet's food premeasured in labeled zip lock bags. I understand that if I have not provided enough food, Percy's will try to replenish my dog's food at my expense, or my dog will be fed Percy's house kibble at a rate of \$2.00/meal. I understand switching foods may cause gastrointestinal issues for my pet.

\_\_\_\_\_ I represent that I have disclosed all medical conditions or any other conditions, including allergies, personality/ behavior issues that may affect, limit, or prevent my pet's ability to participate in services provided at Percy's.

\_\_\_\_\_ If my pet takes medications or supplements, I agree to provide the medication in the original container/package provided by my veterinarian or the original supplement container.

\_\_\_\_\_ I represent my pet is current on flea and tick preventative. I agree that if any fleas or ticks are discovered on my pet Percy's Playground may give my dog a flea bath and/or apply flea and tick topical treatment at my expense.

\_\_\_\_\_ I agree to allow Percy's Playground in its sole discretion to obtain licensed veterinarian medical treatment for my pet, if it appears that, the pet is ill, injured, or exhibits any behavior that would reasonably suggest that my pet may need medical treatment. Should medical treatment require transportation of my pet to receive care, I hereby authorize such transportation. I agree to be fully responsible for the cost of any such medical treatment and transportation.

\_\_\_\_\_ I agree my female is NOT in heat. If she goes into heat, I understand she will need to be picked up immediately or she will be transferred to and boarded at a local veterinarian's office at my expense.

\_\_\_\_\_ I understand if my pet repeatedly soils her/his accommodations throughout the day I may be charged an Excessive Cleaning fee at a rate of \$5 per incident, \$50 maximum for a single stay.

\_\_\_\_\_ I agree the Emergency Contact I provided is local, available during my pet's stay at Percy's and has agreed to come to Percy's Playground to get my pet if necessary.

\_\_\_\_\_ I understand reservations are required. Although sometimes last minute one-night stays may be available, I understand a two-night minimum is required Thursday through Sunday and three-night minimum over holidays/peak times.

\_\_\_\_\_ I understand my dog/s must be dropped off or picked up between 9:00am and 5:00pm to avoid additional fees. These hours are available Monday, Wednesday, Thursday, Friday, Saturday & Sunday. Pets dropped off before 1:00pm or picked up after 11:00am will be subject to the Day Stay rate. There are no discounts for picking up pets prior to the scheduled departure date.

\_\_\_\_\_ I agree to pay for all fees, services, and products provided by Percy's at the time of my pet's pickup. I give express permission to Percy's Playground, Inc. to charge my credit card for any unpaid fees, services or products. I understand there is a \$35.00 handling fee for all returned checks.

\_\_\_\_\_ I understand that all confirmed reservations (outside of Holiday/Peak periods) must be cancelled at least five (5) full days prior to my pet's reserved arrival date or be subject to Non-Peak Cancellation fees which are 50% of the original reservation. Reservations may be rescheduled anytime outside of the cancellation period at no charge.

\_\_\_\_\_ I understand that all confirmed reservations during Holiday/Peak periods must be cancelled at least ten (10) full days prior to my pet's arrival date or be subject to Holiday/Peak Cancellation fees which are 75% of the original reservation. Holidays/Peak periods for 2020 are: Easter, April 9-13; Memorial Day, May 21-25, 4<sup>th</sup> of July, July 2-6; Labor Day, September 3-7; Thanksgiving, November 25-30; Christmas/New Year's, December 20-January 4, 2021.

\_\_\_\_\_ I agree Percy's Playground, Inc. shall not be responsible or liable for any lost, stolen, or damaged personal property belonging either to my dog or me.

\_\_\_\_\_ I agree my dog will not be abandoned at Percy's Playground. If my pet is not picked up within three (3) calendar days after the day my pet is scheduled to depart, and the stay was not extended with approval from Percy's Playground, my pet shall be deemed "abandoned" in accordance with Missouri State Statute Chapter 578.009. I understand if I abandon my pet at Percy's Playground in its sole discretion, will try to re-home my pet, or relinquish my pet to a legal shelter of its choice. In addition, I understand I will still be responsible for any unpaid charges incurred for my pet's stay after the day scheduled for departure.

\_\_\_\_\_ I consent that Percy's Playground may use my pet's name and any images or videos taken while s/he is in the care of Percy's Playground.

\_\_\_\_\_ I agree that all photos and video images of my pet/s shall remain the property of Percy's Playground and may not be shared, duplicated, posted to social media or otherwise used without express written consent from Percy's Playground, Inc.

#### LIABILITY WAIVER

I AGREE TO RELEASE, INDEMNIFY, AND HOLD HARMLESS PERCY'S PLAYGROUND, INC., INCLUDING OFFICERS AND EMPLOYEE'S FROM ANY AND ALL MANNER OF DAMAGES WHATSOEVER CLAIMS, LOSS, LIABILITIES, COSTS OR EXPENSES, INCLUDING REASONABLE ATTORNEY'S FEES AND RELATED COSTS, ARISING OUT OF OR RELATED TO PERCY'S PLAYGROUND'S SERVICES, EXCEPT WHICH MAY ARISE FROM THE GROSS NEGLIGENCE OR INTENTIONAL AND WILLFUL MISCONDUCT OF PERCY'S PLAYGROUND AND/OR EMPLOYEE'S, INCLUDING, WITHOUT LIMITATION, (A) ANY INACCURACY IN ANY STATEMENT MADE BY YOURSELF OR INFORMATION PROVIDED BY YOU TO PERCY'S PLAYGROUND, (B) YOUR DOG, INCLUDING BUT NOT LIMITED TO DESTRUCTION OF PROPERTY, DOG BITES, INJURY, AND/OR TRANSMISSION OF DISEASE TO ANY 3<sup>RD</sup> PERSON, AND (C) ANY ACTION BY YOURSELF WHICH IS IN BREACH OF THE TERMS AND CONDITIONS OF THIS AGREEMENT.

EACH TIME I BRING MY PET INTO PERCY'S PLAYGROUND I AM RE-AFFIRMING THE TERMS OF THIS AGREEMENT, INCLUDING UPDATED CLAIMS, AND THE TRUTHFULNESS AND ACCURACY OF ALL THE STATEMENTS I HAVE MADE IN THIS AGREEMENT.

I REPRESENT THAT I AM THE OWNER AND/OR AUTHORIZED GUARDIAN OF MY PET FULLY AUTHORIZED TO ENTER THIS AGREEMENT. I DO HEREBY CONSENT AND AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT.

Pet's name/s \_\_\_\_\_

Signature of Owner/Guardian: \_\_\_\_\_

Printed Name of Owner/Guardian: \_\_\_\_\_

Date: \_\_\_\_\_

Percy's Playground, Inc. \_\_\_\_\_

By its authorized representative.